



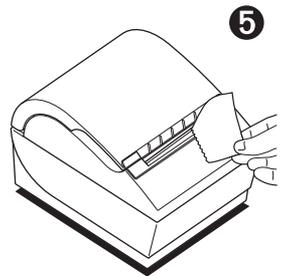
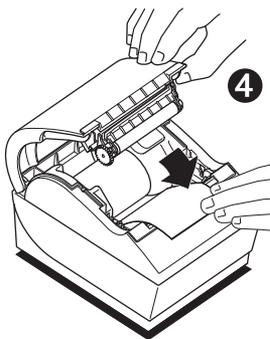
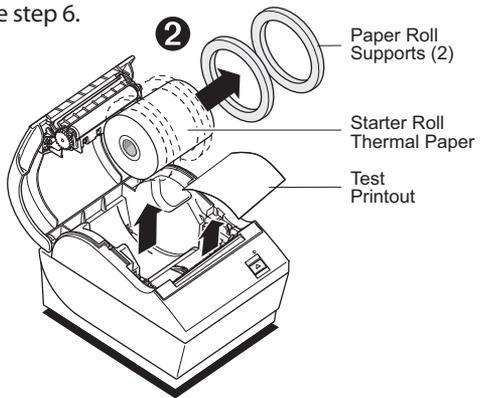
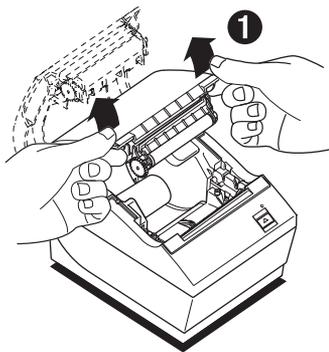
# Setup Guide

## Setting up the printer

The following instructions will provide a quick reference for setting up the A795 printer. You will need to refer to the User's Guide and Programming Supplement manuals downloadable from the TPG, Inc. web site (<http://www.TPGprinters.com>) for specific details for the setup procedures, troubleshooting tips, configuration adjustments and command designations. **Pages referenced are from the User's Guide, unless noted.**

**1** Unpack the printer, saving all packing materials for future shipping or storage (page 13).

**2** Load the starter roll of paper (pages 14 & 15). You can change the paper type used in this printer. See step 6.



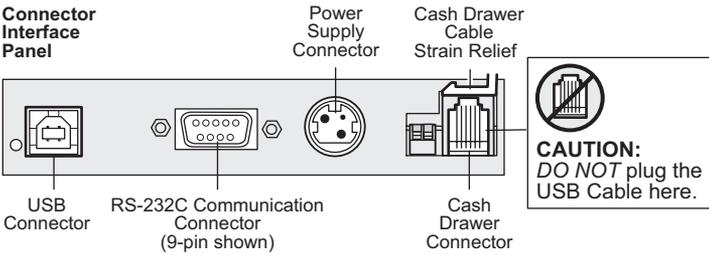
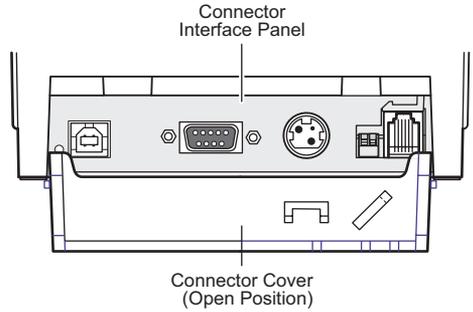
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Other U.S. and international patents pending.



**3** Choose a location for the printer (page 16).

**4** Connect the following cables based on your configuration using a-b below.

When using USB (step "b" below), use caution to ensure the **USB cable is connected to the USB connector on the back left of the printer** and not into the cash drawer connector that is on the right back of the printer.

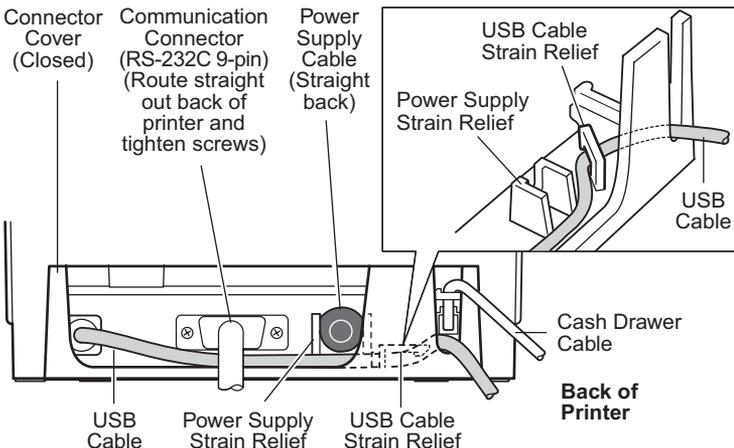


**a** Cash drawer (if your installation includes this feature, page 19).

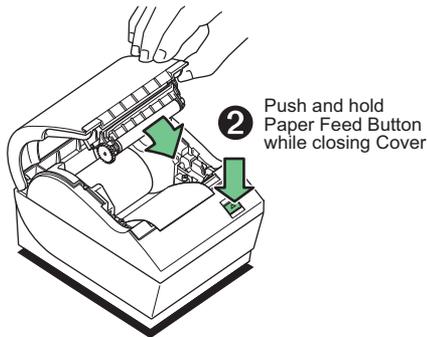
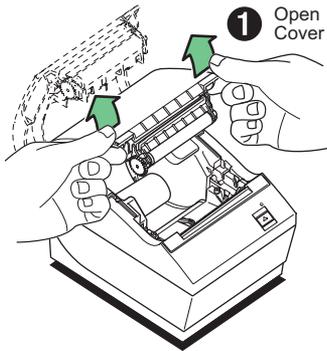
**b** 9-pin or 25 pin Serial or USB cable (serial: page 20; USB: page 21).

**c** Connect the power cable (page 22).

**d** Route cables as shown for your setup configuration (page 22).



## 5 Run a diagnostic test to test the printer (page 23).



## 6 Configure the printer if necessary (page 25 in User Guide and Programming Supplement for command descriptions and usage).

\*\*\* A795 – Diagnostics Form \*\*\*

Model number	:	A795-2119
Serial number	:	A012251287
Boot Firmware	:	V1.02
Revision	:	76EB
CRC	:	189-1076076A
P/N	:	
Flash Firmware	:	V1.13
Revision	:	AB62
CRC	:	189-7950290A
P/N	:	
H/W parameters		
Flash Memory Size	:	2 Mbytes
Flash Logos/Fonts	:	1024 kbytes
Flash User Storage	:	0 kbytes
SRAM Size	:	256 kbytes
Head setting	:	D
Paper Type setting	:	Type 5, Version 0
Color Density Adj	:	100%
Print Density (Mono)	:	100%
Max Speed	:	100 mm/sec
Paper Width	:	80 mm
Max Power	:	55 W
Knife	:	Enabled
Partial Cut	:	135 steps
Paper Low Sensor	:	Disabled
Comm. Interface		
RX Buffer Size	:	4096
Interface type	:	RS232/USB
Parameters		
Baud Rate	:	115200
Data Bits	:	8
Stop Bit	:	1
Parity	:	NONE
Flow Control	:	DTR/DSR
Reception Errors	:	Ignore
Alternate DTR/DSR	:	Disabled
USB Driver Type	:	RS232 Emulation
Resident Code Pages	:	437, 850, 852, 858 860, 863, 865, 866 1252, 862, 737
Available Paper Types	:	00.00 01.00 05.00 01.90 01.92 01.93
Logo(s) defined	:	Yes
User Char(s) defined	:	NO

To enter Printer Config Menu :

- 1) Flip DIP switch #1 down
- 2) Reset the printer, while holding the Paper Feed button down

\*\*\*\*\* MAIN MENU \*\*\*\*\*

\*\*\*\*\*

Select a sub-menu :

- EXIT	->	1 click
- Print Current Configuration	->	2 clicks
- Set Communication Interface	->	3 clicks
- Set Diagnostics Modes	->	4 clicks
- Set Emulation/Software Options	->	5 clicks
- Set Hardware Options	->	6 clicks
- Set Paper Type	->	7 clicks

Enter code, then hold Button DOWN at least 1 second to validate

The paper type can be changed in the configuration menu.

Paper types and grades available:

- Type 0 - Monochrome grades  
Kanzaki P-310
- Type 1 - Two-color grades  
Kanzaki P-310 RB (red/black)
- Type 4 - Two-color grades  
Kanzaki P-320 BB (blue/black)
- Type 5 - Two-color grades  
Kanzaki P-320 RB (red/black)

See User and Programming guides for more information.

When the printer is configured for USB and the native USB solution driver is used, this location will show either: "USB Driver Type:TPG,Inc." or "USB Driver Type:Printer Class". If the RS-232C, USB emulation solution driver is used, nothing is printed here. See User Guide, Appendix A.

## Federal Communications Commission (FCC) Radio Frequency Interference Statement Warning

Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

### Note

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

### Information to the User

This equipment must be installed and used in strict accordance with the manufacturer's instructions. However, there is no guarantee that interference to radio communications will not occur in a particular commercial installation. If this equipment does cause interference, which can be determined by turning the equipment off and on, the user is encouraged to contact TPG, Inc. immediately.

TPG, Inc. is not responsible for any radio or television interference caused by unauthorized modification of this equipment or the substitution or attachment of connecting cables and equipment other than those specified by TPG, Inc. The correction of interferences caused by such unauthorized modification, substitution or attachment will be the responsibility of the user.

In order to ensure compliance with the Product Safety, FCC and CE marking requirements, you must use the power supply, power cord, and interface cable which are sold for use with this product or which meet the following parameters:

### Power Supply

UL Listed (QOQQ), Class 2 power supply with SELV (Secondary Extra Low Voltage), non-energy hazard output, limited energy source, input rated 100-240 Vac, 1.5/0.8 A, 50/60 Hz, output rated 24 Vdc, 2.3 A for 55 watt unit; 100-240 Vac, 2.0A, 50/60 Hz, output rate 24 Vdc, 3.125 A for 75 watt unit.

Use of this product with a power supply other than the TPG, Inc. power supply will require you to test the power supply and TPG, Inc. printer for FCC and CE mark certification.

### Communication Interface Cable

A shielded (360 degree) interface cable must be used with this product. The shield must be connected to the frame or earth ground connection or earth ground reference at EACH end of the cable.

Use of a cable other than described here will require that you test the cable with the TPG, Inc. printer and your system for FCC and CE mark certification.

### Power Cord

A UL listed, detachable power cord must be used. For applications where the power supply module may be mounted on the floor, a power cord with Type SJT marking must be used. For applications outside the US, power cords which meet the particular country's certification and application requirements should be used.

Use of a power cord other than described here may result in a violation of safety certifications which are in force in the country of use.

### Industry Canada (IC) Radio Frequency Interference Statement

This Class A digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulations.

Cet appareil numérique de la classe A respecte toutes les exigences du Règlement sur le matériel brouilleur du Canada.

### Voluntary Control Council for Interference (VCCI) Radio Frequency Interference Statement

This is a Class A product based on the standard of the Voluntary Control Council for Interference by Information Technology Equipment (VCCI). If this equipment is used in a domestic environment, radio disturbance may arise. When such trouble occurs, the user may be required to take corrective actions.

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### Web Site

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