

The CoreTech Broker Solution Set



Business Continuity

- SD-WAN
- High Availability (Auto Failover, Load Balancing, and Intelligent Routing)
- Business Continuity (Manual Failover)
- Disaster Recovery (Manual Restore)



Outsourcing

- IT Functions (Some or All)
- Help Desk
- Contact Center Agents
- CISO
- Compliance Reporting



Security

- Security Service (firewall, intrusion detection, penetration testing, VPN, content filtering, prevention, and more)
- Security Consulting (onetime or ongoing)
- Data Loss Prevention (DLP)



Contact Center

- Contact Center Platforms
- Third-party applications
- A.I. and Reporting
- Support
- Quality Assurance
- Agent Optimization



NEXT STEP: ENGAGE YOUR BROKER

The best way for you to see how your Technology Broker can help your organization is to review your existing and new technology initiatives. Your broker will help your business identify ways to save time, reduce expenses, automate, scale, and better collaborate.

www.coretechbrokers.com



Cloud Communications

- UCaaS and CCaaS (hosted and managed)



Data Centers

- Collocation and IaaS
- Data Center Services (remote hands, technical support, managed services)



Contract Management

- Contract Management (TEM)



Collaboration

- Hub Technologies (ie. Microsoft Teams)
- Web applications (Webinar and Webcast)



Cloud Applications

- Office Productivity Applications (Managed IT)
- Ecosystems
- Best-of-Breed




Virtualization

- Virtual Desktop
- Virtual Server
- Virtualized Applications



Connectivity

- PSTN Services (lines, trunks, PRI, SIP, long distance, toll free)
- Internet Connections
- Private Data Connections
- Connection Monitoring Services
- Media Delivery
- Public Cloud Platforms (AWS, Azure, Google, and more)



Mobility and Wireless

- 5G
- Fixed Wireless
- Wi-Fi Management
- Other Mobility products and Services